

Privacy Notice

For more information and to read the Bank of America U.S. Online Privacy Notice, please visit: <https://www.bankofamerica.com/security-center/privacy-overview/>

Bank of America provides an online point of sale POS Solution ("POS Solution") to retailers, restaurants, and other business owners ("Merchants"). If you are a consumer shopping with or purchasing products or services from our Merchants, we may collect certain personal information from you as needed to provide the POS Solution.

Data Collected

If you register or create an account with one of these Merchants, we collect your name, email address and/or mobile phone number for the purpose of sending one-time codes ("OTAC") to authenticate access to your account or for a particular transaction.

If you request to receive invoices, estimates, receipts, appointment confirmations and reminders, transaction confirmations and similar messages (collectively "Receipts & Reminders") from a Merchant, we collect your name, email address and/or mobile phone number for the purpose of sending you Receipts & Reminders on behalf of Merchants.

If you sign up to receive promotional messages from a Merchant ("Marketing Messages"), we collect your name, email address and/or mobile phone number for the purpose of sending you Marketing Messages on behalf of the Merchants.

Choices

You may cancel or opt out of OTACs, Receipts & Reminders or Marketing Messages at any time.

To cancel email OTAC messages, click on the unsubscribe link in the email. To cancel OTAC text messages, reply "STOP" or text STOP to **31737**. We will send one additional text message to confirm your "STOP" request. Canceling OTAC text messages will cancel OTAC text messages from all Merchants using the POS Solution. OTAC messages sent to your primary email address will not be affected by this action.

To cancel email Marketing Messages, click on the unsubscribe link in the email. To cancel text Marketing Messages, reply STOP. We will send one additional text message to confirm your "STOP" request.

The POS Solution sends Receipts & Reminders transactional messages in the following categories:

- Transaction/purchase receipts
- Recurring payments reminders, invoices and estimates
- Appointment confirmations and reminders
- Gift card-related purchase and balance notifications

You will only receive Receipts & Reminders for the applicable category or categories that you have requested. For example, if you make an appointment with a Merchant and ask for the confirmation, you will receive appointment confirmations and reminders from the applicable Merchant. You will not receive other types of Receipts & Reminders from that Merchant unless you separately request them.

You may cancel Receipts & Reminders at any time for a particular category. To cancel email Receipts & Reminders, click on the unsubscribe link in the email to cancel Receipts & Reminders for

that category. To cancel Receipts & Reminders text messaging, reply STOP to cancel messaging for that category, or text STOP to the applicable toll free number below:

- Transaction/purchase receipts: +1 (833) 362-9796
- Recurring payments reminders, invoices, and estimates: +1 (833) 362-6917
- Appointment confirmations and reminders: +1 (833) 702-6291
- Gift card-related purchase and balance notifications: +1 (833) 400-2231

You must separately cancel Receipts & Reminders for each category that you signed up for. You expressly consent to receipt of a text message to confirm your cancelation request. Canceling Receipts & Reminders text messages will cancel that category of text messages from all Merchants using the POS Solution. Receipts & Reminders sent to your primary email address will not be affected by this action.

We retain this information for as long as we are providing the POS Solution to the applicable Merchant(s). We do not sell or share your personal data.

This Privacy Notice does not govern how Merchants use your phone number, email address or other personal data. For information about how your personal data may be collected, used, and shared by a Merchant, you should contact the Merchant or review the Merchant's privacy notice.